**[Form] Usability Problem Definition**

| **Topic** | (e.g., HISNet Course Info) |
| --- | --- |
| **Subtopic** | (e.g., Syllabus & general course information) |
| **Summary of usability problems (by a heuristic evaluation)**  **[Week 3-4]** | - (e.g., necessary information is spread into different menus → need to be combined in one page)  -  -  -  Problems related to discoverability  -  -  Problems related to simplicity  -  -  Problems related to consistency  -  -  …  (for HISNet) Problems when you use the site in your smartphone  -  -  -  *Put images (screen capture with red-font explanation) related to each problem (you might use Google Slide to make figures)* |
| **Interview and Survey Questions**  **[Week 4]** | - (what to ask?)  -  -  -  - |
| **Summary of user needs (interview or survey results)**  **[Week 4-5]** | -  -  -  -  - |
| **Rough Directions**  **[Week 5-6]** | To increase discoverability  -  -  To increase simplicity  -  -  To increase consistency  -  -  ... |
| **Detailed Directions**  **[Week 6-7]** | *Describe with sketches (or draw in PPT)* |