**[Form] Usability Problem Definition**

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| **Topic** | Smart Campus application |
| **Subtopic** | Smart Campus’s Main screen& Menu structure. |
| **Summary of usability problems (by a heuristic evaluation)**  **[Week 3-4]** | - (e.g., necessary information is spread into different menus → need to be combined in one page)  - 너무 복잡하게 구성된 메뉴 구성을 단순하게 한다  - 메인 메뉴의 필요 없는 메뉴들을 삭제하고 원하는 기능 필수기능들을 추가한다  -  Problems related to discoverability  - Hard to find the menu which users wanted.  -  Problems related to simplicity  - Complicated Menu structure  -  Problems related to consistency  -  -  …  (for HISNet) Problems when you use the site in your smartphone  -  -  -  *Put images (screen capture with red-font explanation) related to each problem (you might use Google Slide to make figures)* |
| **Interview and Survey Questions**  **[Week 4]** | - (what to ask?)  -  -  -  - |
| **Summary of user needs (interview or survey results)**  **[Week 4-5]** | -  -  -  -  - |
| **Rough Directions**  **[Week 5-6]** | To increase discoverability  -  -  To increase simplicity  -  -  To increase consistency  -  -  ... |
| **Detailed Directions**  **[Week 6-7]** | *Describe with sketches (or draw in PPT)* |